

NOTICE OF MEETING

CLIMATE, COMMUNITY SAFETY & CULTURE SCRUTINY PANEL

Tuesday, 27th February, 2024, 6.30 pm - Woodside Room - George Meehan House, 294 High Road, N22 8JZ (watch the recording [here](#))

Councillors: Eldridge Culverwell, George Dunstall, Gina Adamou, Luke Cawley-Harrison, Michelle Simmons-Safo (Chair), Ibrahim Ali and Liam Carroll

Co-optees/Non Voting Members: Sygrave (Haringey Association of Neighbourhood Watches) (Co-Optee)

Quorum: 3

1. **FILMING AT MEETINGS**

Please note that this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Although we ask members of the public recording, filming or reporting on the meeting not to include the public seating areas, members of the public attending the meeting should be aware that we cannot guarantee that they will not be filmed or recorded by others attending the meeting. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on.

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The chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual or may lead to the breach of a legal obligation by the Council.

2. **APOLOGIES FOR ABSENCE**

To receive any apologies for absence.

3. **ITEMS OF URGENT BUSINESS**

The Chair will consider the admission of any late items of urgent business. (Late items will be considered under the agenda item where they appear.)

4. DECLARATIONS OF INTEREST

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

To consider any requests received in accordance with Part 4, Section B, Paragraph 29 of the Council's Constitution.

6. MINUTES (PAGES 1 - 8)

To approve the minutes of the meeting of the Climate, Community Safety and Culture Panel held on the 19th of December 2023.

7. WARD LEVEL DATE - ANTI-SOCIAL BEHAVIOUR (ASB) OVERVIEW (PAGES 9 - 16)

8. COMMUNITY SAFETY AND HATE CRIME STRATEGY (PAGES 17 - 30)

9. DOCKLESS BIKES - TRANSPORT PLANNING (PAGES 31 - 36)

10. WORK PROGRAMME UPDATE

11. NEW ITEMS OF URGENT BUSINESS

To consider any items admitted at item 3 above.

12. DATES OF FUTURE MEETINGS

The next meeting of the Climate, Community Safety and Culture Panel will be on the Tuesday 25th June 2024. This date will need to be confirmed at full Council in March.

Boshra Begum, Senior Democratic Services Officer
Email: boshra.begum@haringey.gov.uk

Fiona Alderman
Head of Legal & Governance (Monitoring Officer)
George Meehan House, 294 High Road, Wood Green, N22 8JZ

Wednesday 19th February 2024

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MINUTES OF MEETING Climate, Community Safety & Culture Scrutiny Panel HELD ON Tuesday, 19th December, 2023, 6.30pm

PRESENT:

**Councillors: Sygrave (Co-Optee), Culverwell, George Dunstall,
Gina Adamou, Luke Cawley-Harrison, Simmons-Safo (Chair) and Carroll**

Co-Optee Members: Ian Sygrave

**ALSO ATTENDING: Boshra Begum (Senior Democratic Services Officer), Ayshe
Simsek (Democratic Services and Scrutiny Manager)**

1. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

2. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillor Ali. Cllr Adamou joined online.

3. ITEMS OF URGENT BUSINESS

The Chair informed the Panel of the item of urgent business in relation to item 8, Community Safety and Hate Crime Strategy. The Cabinet Member Community Safety and Cohesion had advised on the need for further engagement with members on the final strategy. The Panel were informed that an all-member briefing session would be arranged for early January 2024 to allow all members to consider and comment on the Strategy. As this was a budget and policy framework document, the Chair had been advised by Democratic services that the strategy can go to Scrutiny in February to still reach full council in March.

RESOLVED:

To defer the Community Safety and Hate Crime Strategy to the 27th of February meeting.

4. DECLARATIONS OF INTEREST

None.

5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

None.

6. MINUTES

RESOLVED:

To agree the Minutes of the meeting of the Climate, Community Safety and Culture Panel held on the 6th of November 2023 were agreed subject to amendment of the term 'Doctor Bike' to 'Dockless Bikes' on the item work programme update.

7. SCRUTINY OF THE 2024/25 DRAFT BUDGET AND 5 YEAR MEDIUM TERM FINANCIAL STRATEGY

The Chair informed the Panel that in this item they would be compiling recommendations on the budget concerning Climate and Community areas of the budget, in line with the terms of reference of the Panel and Scrutiny protocol.

The Chair highlighted the process for considering the budget papers and compiling recommendations which was as follows:

- John O'Keefe, Head of Finance (Capital, Place and Economy) to provide a short overview of the main budget and key considerations.
- The Chair would then take any questions from the Panel on the introductory information. The Chair would then take the Panel through each appendix separately, with Cabinet members and officers introducing and commenting on the information contained in the appendices, then there would be Panel questions, leading to recommendations from the Panel.

The following points were noted in the discussion:

Appendix 1 – Scrutiny Role:

Appendix 1 set out the key lines of enquiry that have been compiled to help members identify areas to make recommendations.

- The Chair advised that the Panel members refer to Appendix 1 page 25 to 26 which set out the key lines of enquiry for budget setting, when making recommendations and asking questions.

Appendix 2 – 2024/25 Draft Budget and 2024/2029 Medium Term Financial Strategy Report:

NOTED that Appendix 2 set out the details of the 2024/25 Draft Budget and the 2024/2029 MTFs, the draft HRA Budget 2024/25 and its draft Business Plan including estimated income (funding) and expenditure adjustments, as well as the draft capital programme for both funds.

John O'Keefe gave a brief introduction, advising that in Quarter 2 the overall the General Fund was forecasted to overspend £20.8 Million. The overspend had been predominantly in Adult Care Services and Childrens services and Temporary Accommodation. These pressures have been incorporated into the 2024/25 budget. Additional growth had been built into the 2024/25 budget to deal with these demands. The following was noted in discussion

- Small overspend in Q2 in areas that concern the Panel, these were Libraries and Facilities Management. In the context of the overall budget, this was not a significant overspend.
- As of the 5th of December, budget gap of £16.3m, despite significant saving against the backdrop of an unprecedented situation of inflation, interest rates, demand for services. Officers and the Cabinet continued to work on options to

reduce the budget gap ahead of February 2024 budget approval. Panel members were informed that a budget gap of this size had not been unusual. Though formal benchmarking exercise had not been undertaken however informally it was believed that other local authorities were facing challenges, and the Council were not an outlier.

- March 2023 – December 2023: Capital Programme had been reduced by £396m.
- Mixture of savings and income generation in this area, predominantly income generation sits in the review of fees and charges in parking. Operational changes in Library services with £0.67m savings and other savings which total to £2.1m savings.
- Overspend on Facilities Management for the current year: due to transfer of staff in-house, backdated unbudgeted charges from previous accounting year. Extensive plans to bring next year in line, through review of recharges (security, catering and cleaning services) and review of external costs (e.g. NLWA).

Appendix 3: MTFS Savings Tracker 2022/23 and 2025/26:

Appendix 3 sets out the MTFS Savings Tracker 2022/23 and 2025/26 which listed the savings on existing programmes.

The following was noted in discussion

- The Chair highlighted the description for PL20/22: Visitors, Vouchers would be updated.

John O'Keefe advised that Appendix 3, indicated the savings have been agreed in the previous financial year but not on target and were marked in red.

- EN SAV 001 New 4-5 area HGV restriction zones: Enforcement sites: delayed implementation due to managing the camera LTN vandalism. The budgeted saving at 2024/25 of £50k would now not be made. The Cabinet Member for Resident Services and Tackling Inequality explained to the Panel that more HGV cameras and zones had started, however there is a difference between a budget and service proposal, so although this had been re-accounted for next year it will not be achieved in this reporting period.
- PL20/22: description indicated loss of income. Noted that there was a reduction in income for parking permits as the previous paper visitor parking permits were likely being sold on. The digitisation of the cards limited the number of vouchers that can be brought at one time and reduced income.
- PL20/38: It was noted that there was a transcription error and this should have read 'original assumptions have changed e.g. number of cameras in zones, high number of expected exemptions that had increased the number of cancellations and a higher volume of challenge representations as well as sustained vandalism'.
- PL20/25 Night-time enforcement –There was a zero figure for this year as a cost-neutral service, and running costs are the similar the money made from the service.
- EN SAV 001: The Director of Environment and Resident Experience clarified to the Panel that the vacancy referred to was for a vacant Data Analyst post that would not be recruited to.
- Going forward Councillor Cawley-Harrison recommended that the tracker spreadsheet, update to include descriptions for all the items. In response it was noted that this information had been provided to Finance but had not made its way through into the final papers to the Panel.

Appendix 4 new revenue growth bids:

- The Chair clarified that there were no new revenue growth proposals connected to the Panel's terms of reference and therefore no Appendix 4 brought to the Panel for consideration.

Appendix 5: New Revenue Savings Proposals:

NOTED that Appendix 5 set out the New Revenue Savings Proposals and the actions underway to address the budget gap and presented an initial set of savings proposals.

John O'Keefe introduced Appendix highlighting these key points

- 2024/25 had £2.175m proposed savings/income.
- Largest saving had been the changes to operational arrangements in libraries.
- Minor £30k saving from proposal to stop providing hard copy newspapers and magazines in libraries.
- £1.3m income from review of fees and charges. This year fees and charges had been benchmarked across other London Boroughs.
- Clarified that the £1.3m and the £170k were not revenue generation, more a financial function of policy decisions on these areas within the borough.
- Enforcement on blue badge fraud, investment into technology around this.
- The Council made £35m a year from parking therefore the £1.3m proposed would need to be considered in this context that it is not there for revenue generation but rather as a financial function of the policy decisions that are being made around managing parking and traffic infrastructure within the borough. The cost of running the service considerably less than the money it makes, however once other costs associated have been paid it runs at a loss.

The following was noted in discussion of Appendix 5:

- The Chair, questioned the need to reduce hours for some Libraries as it remained a vital resource for marginalised communities within the borough. The Chair suggested that savings be found elsewhere.
- Councillor Arkell clarified to the Panel that the use of libraries varied from one branch to another at different time of the day. Currently footfall analysis had indicated that that library use is typically lowest in mornings. It was noted that young people in particular have a need for study space in the evenings and libraries were ideal as a free and safe community space. Further analysis of the varying the opening hours of libraries to times when they are most heavily used would be looked at, which could include later in the evenings, allowing to allocation of resources in a more targeted way. Library buildings and facilities could be made available to other services even when the library service itself is not operating e.g., Community Hub teams and VCS organisations. The proposed saving was based on reviewing hours at the six branch libraries with a mixture of mornings and afternoons opening times based on demand and demographics, to ensure libraries remained accessible to all. The service was currently carrying some vacancies and agency cover which would reduce the need for any proposed redundancies. No library building would be closed.
- Work was underway in collaboration with a range departments/services on the different ways in which people use the libraries. The Council would be holding onto the buildings and consideration would be given to the other services that can be provided around the library opening times so there had been a wrap around services from a Council building.
- Further queries were raised on how achievable the savings proposed for libraries were in 2024/25 given it involved staff reductions and would mean, union consultation,

redundancy . In response it had been noted that account was being given to the number of vacant posts and those that were on fixed term contracts that would be drawing to an end avoiding redundancies.

- In response to a question on Library usage , the service were collating data on usage of the library in the morning and late afternoons and consideration would be given to the school calendar and consultation with the friends of library groups. Also considering trends such as increase usage of audio books, community activities in libraries and having space for reading groups.
- Concern had been raised by Panel Members on the withdrawal of hard copy newspapers from libraries and the introduction of press reader. The key issues were the impact that this would have on elderly citizens that visited the library to read newspapers as a social experience. There were also elderly residents that read newspapers in other community languages and this provision also provided a key social activity for them.
- Comparing the large social and demographic impact that this saving would have to the small saving figure of £30k, this saving was requested for reconsideration.
- There were also questions concerning the underusage of library spaces and where there were options to increase income by hiring spaces.
- The self-service technology had also already been in place and the introduction of new technology was questioned as an area of budget growth.
- In response to the savings associated with increasing parking income, it was noted that comparative neighbouring boroughs charged considerably higher for parking e.g. Haringey charges 97p an hour, neighbouring boroughs charge around £1.50 per hour. A comparison exercise had been conducted for all like-for-like products, some of the Haringey offer such as daily permits aren't offered in other boroughs therefore harder to compare.

ACTIONS:

- CSE24_SAV_001: The Panel requested further information on the use of Libraries within the borough, other than the data on footfall data collected. Further information around peak times of use, weather, and seasonal changes should be included for the OSC meeting on the 18th of January
- Further information on whether revenue raising for Libraries had been explored as an option.
- CSE24_SAV_002: Further information had been requested on the how the savings in the proposal would be costed, particularly with staffing,
- The Panel requested an outline on the savings from self-service technology and the costs of introducing self-service technology. It appeared that the Capital Investment with this savings had not been costed and further information to clarify this should be brought to the Overview and Scrutiny Budget meeting on the 18th of January.

Appendix 6: 2024/25 – 28/29 Draft Capital expenditure programme:

Appendix 6 sets out the 2024/25 – 28/29 Draft Capital Expenditure Programme that sets out the draft investment areas in approved schemes.

The following was noted in discussion. In addition to the existing MTFs programme that have been included in previous years, the new additional investments included: additional investment in Borough Roads, Public Protection to replace life expired IT system, Libraries IT and buildings upgrade, Bruce Castel condition works. There were also investments to ensure Alexandra Palace could implement statutory measures to counter terrorism, health and safety works, compliance works and investment to allow Alexandra Palace to undertake investment to generate additional income.

- Libraries IT and Buildings Upgrade: the drastic change in spend from £600k in 2024/25 to £350k in the 25/26 budget due to initial one-off capital investment in IT, running cost which would be lower.
- Alexandra Park Palace: The Council paid a £1.755m grant and £470k of recurrent capital investment to maintain the Alexandra Park Palace building. The current investment proposal was subject to a business case which would need to indicate that there were sufficient monies left to pay back debt, the money left over would be used to offset running costs of the APPCT.
- Delayed implementation due to LTN's.
- In relation to the School Streets scheme it had been emphasised that the objective had not been to generate an income from this and improve the air quality and environment for all residents.

ACTIONS:

- In relation to 4014: Walking and Cycling Action Plan (WCAP) LTN delivery, 4015: Walking and Cycling Action Plan (WCAP) Strategic cycle route delivery and 4016: Walking and Cycling Action Plan (WCAP) Cycle Parking (Hangers) delivery, the Panel requested further information on the funding of these proposals. These proposals borrow within the first year with external funding for the following years. The Panel sought clarification if the external funding was reliant on Haringey Council's investment in the first year and whether the external funding is committed.
- The Panel requested that rather than using terms like 'external funding' the budget reports to scrutiny should clarify when that this is 'mixed funding' as there is combination of Council and external grant funding.
- The scrutiny finance reports should also indicate in the Council funded element whether there has been or will be borrowing, and the rates of borrowing so the different implications on the revenue account are apparent.
- Further information was needed on the Libraries IT and Buildings upgrade (scheme 630 new Bid). Not enough information had been provided in the meeting to understand what this investment would be used for and it would be helpful to understand sources of investment relied upon and the potential impact on the revenue budget, in turn impacting on the savings proposed for Libraries,

The Panel agreed the recommendations:

- CSE24 SAV 001: The Panel would like Cabinet to reconsider this saving. The Panel would not like to see any reduction in Library opening hours and the net saving found from elsewhere.
 - If library opening hours were reduced, the Cabinet should give assurance that it intended to engage robustly with schools, early years users, and local groups to explore options on how to keep Library buildings open at the appropriate times for these users. Also to provide more information on the wrap around services that could be provided from other services outside of the Library opening times.
- The Cabinet response should also indicate if the service had considered other ways to generate income into libraries by potentially looking at hiring out spaces before putting this saving forward.
- CSE24 SAV 003: Given the impact the proposed savings would have on elderly citizens and citizens accessing papers in community languages and the social

benefits that this provision of hard copy newspapers provided the Panel recommended that this saving not be taken forward.

- A Scrutiny budget process recommendation, concerning the capital expenditure programme that where there had been mixed sources of funding those that could potentially be impacted by the Council's Treasury Management income and investment should be marked with a simple Asterix.

The Chair informed the Panel that Democratic Services Officers would compile and circulate the questions on savings as well as recommendations to the Panel following this meeting. This would be revised with any comments and changes, and this would go to the Overview and Scrutiny Committee on the 18th of January 2024.

RESOLVED:

- That the panel considers and provides recommendations to Overview and Scrutiny Committee (OSC) on the Council's 2024/2025 Draft Budget and 5 Year Medium Term Financial Strategy (MTFS) 2024/2029 proposals relating to the Scrutiny Panels' remit.

8. WORK PROGRAMME UPDATE

The work programme was noted.

9. NEW ITEMS OF URGENT BUSINESS

No new items of urgent business.

10. DATES OF FUTURE MEETINGS

The date of the next meeting is 27th February 2023.

CHAIR: Councillor Michelle Simmons-Safo

Signed by Chair

Date

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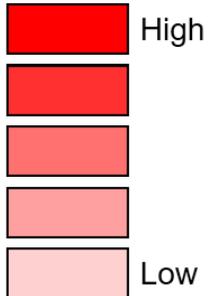
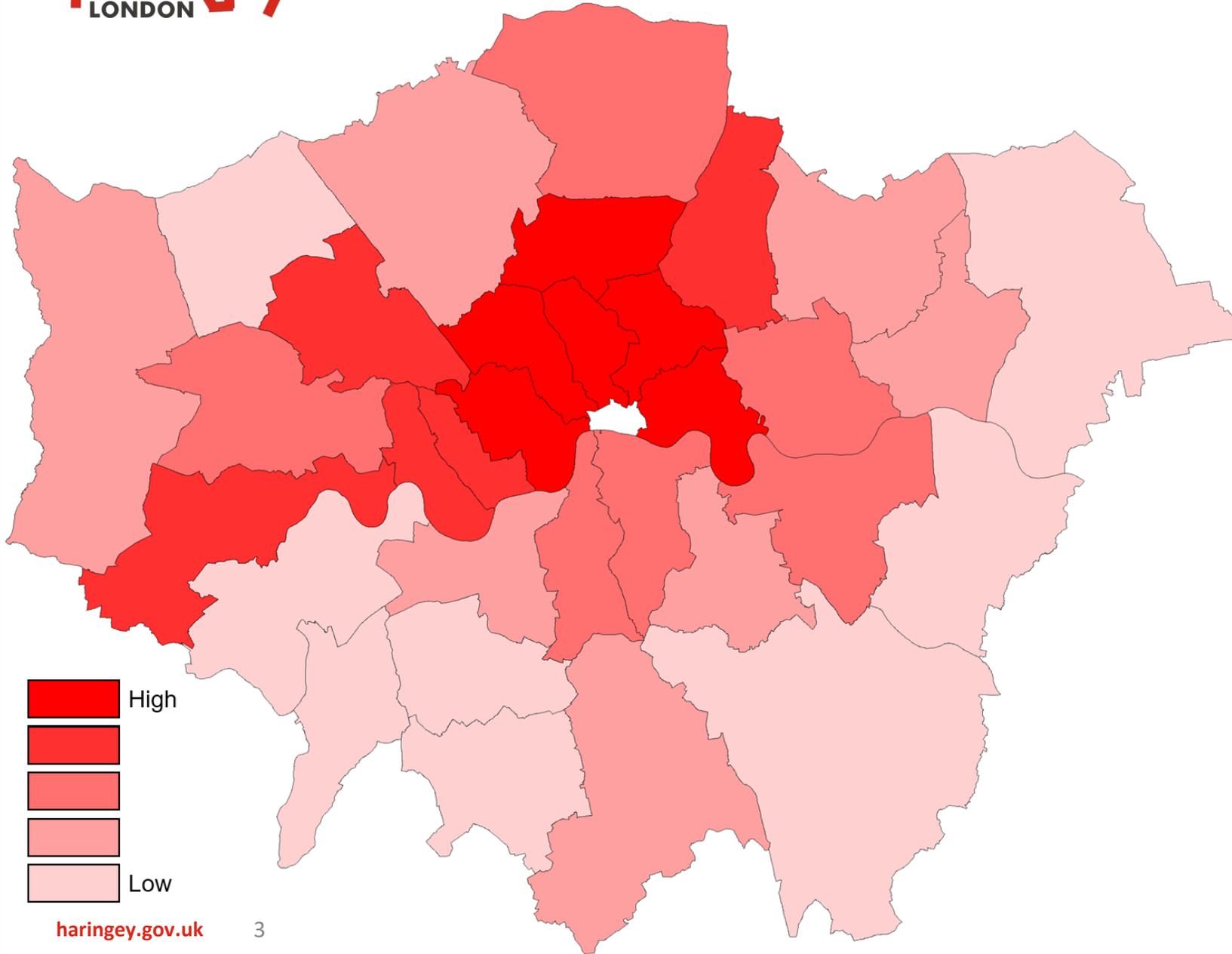
Anti-Social Behaviour (ASB) Overview

February 2024

Sources: All data from Mayor's Office for Policing and Crime (MOPAC) Website and Metropolitan Police Service (MPS) Website and covers the period February 2023 to January 2024.

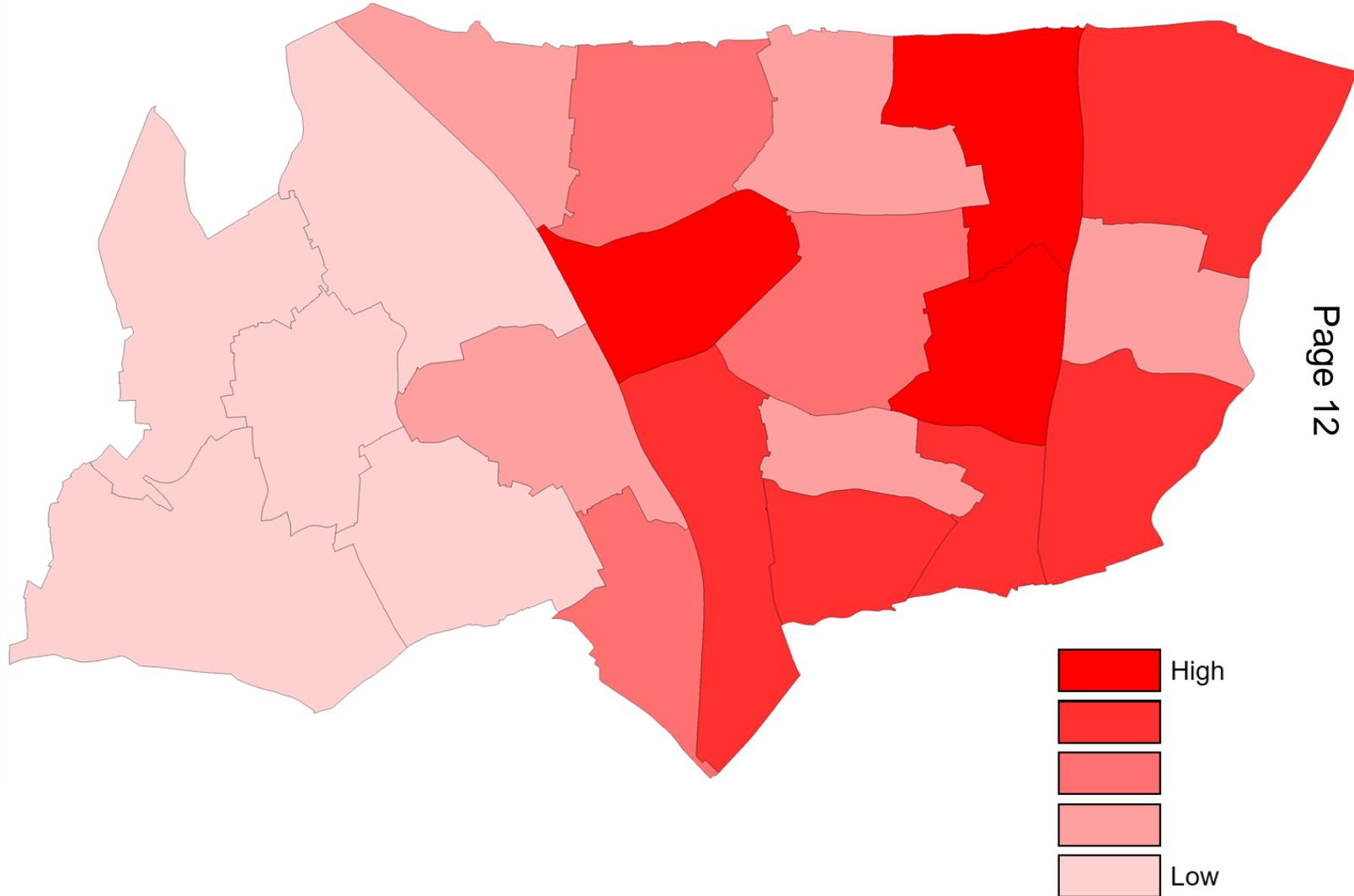
10,220 ASB incidents were recorded in Haringey between February 2023 and January 2024.

- Haringey has the 12th highest volume of ASB in London.
- The rate of ASB per 1,000 population in Haringey is 34.6, which is 18% above the London average (29.3).
- Bruce Castle has both the highest volume (1,083) and rate (74.9 per 1,000 pop.n.) of ASB of all Haringey wards.
- The most common ASB types in Haringey are:
 - Rowdy / Inconsiderate Behaviour, Rowdy / Nuisance Neighbours, ASB Nuisance, Noise and Vehicle Nuisance.
- Haringey tends to experience higher levels of ASB in summer months, as compared to during the winter.

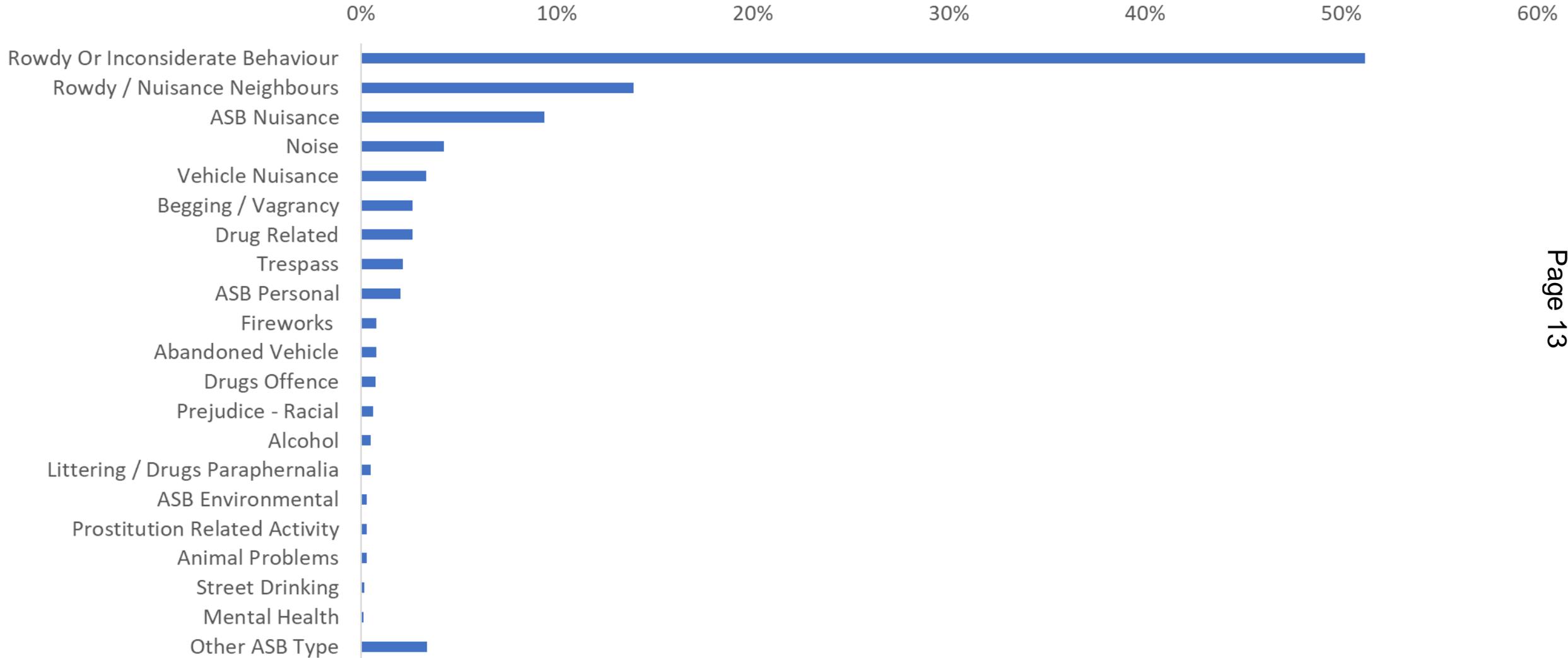


Borough	ASB (Feb 2023 to Jan 2024)	Rate per 1,000 Population
Westminster	16,420	61.4
Camden	12,274	46.8
Tower Hamlets	13,596	39.8
Islington	9,460	38.3
Hackney	10,347	34.9
Haringey	10,220	34.6
Kensington and Chelsea	5,580	34.2
Brent	11,805	33.7
Hammersmith and Fulham	6,790	32.9
Waltham Forest	9,748	32.8
Hounslow	9,545	32.7
Newham	12,098	32.5
Lambeth	11,173	32.4
Southwark	10,877	32.3
Ealing	12,384	32.1
Enfield	10,354	29.3
Greenwich	7,785	25.9
Lewisham	8,307	25.5
Wandsworth	8,693	25.0
Barking and Dagenham	5,636	24.8
Barnet	10,223	24.4
Croydon	9,939	24.1
Redbridge	7,425	23.0
Hillingdon	7,458	22.9
Merton	4,756	21.8
Harrow	5,775	21.6
Havering	5,750	20.8
Kingston upon Thames	3,840	20.4
Bromley	6,703	19.4
Richmond upon Thames	3,890	18.8
Sutton	3,977	18.3
Bexley	4,634	17.8
London Total	277,462	29.3

Ward	ASB (Feb 2023 to Jan 2024)	Rate per 1,000 Population
Bruce Castle	1,083	74.9
Noel Park	1,026	67.9
Tottenham Central	847	57.9
Seven Sisters	506	50.3
Hermitage & Gardens	482	49.9
Northumberland Park	771	48.4
Harringay	664	43.0
South Tottenham	695	41.9
Woodside	581	34.3
Stroud Green	371	33.5
West Green	489	32.6
Tottenham Hale	357	30.7
Hornsey	395	27.6
White Hart Lane	358	26.1
Bounds Green	261	25.3
St Ann's	292	25.1
Muswell Hill	204	22.9
Crouch End	294	22.3
Alexandra Park	171	19.0
Highgate	219	17.3
Fortis Green	154	12.1
Haringey Total	10,220	37.4

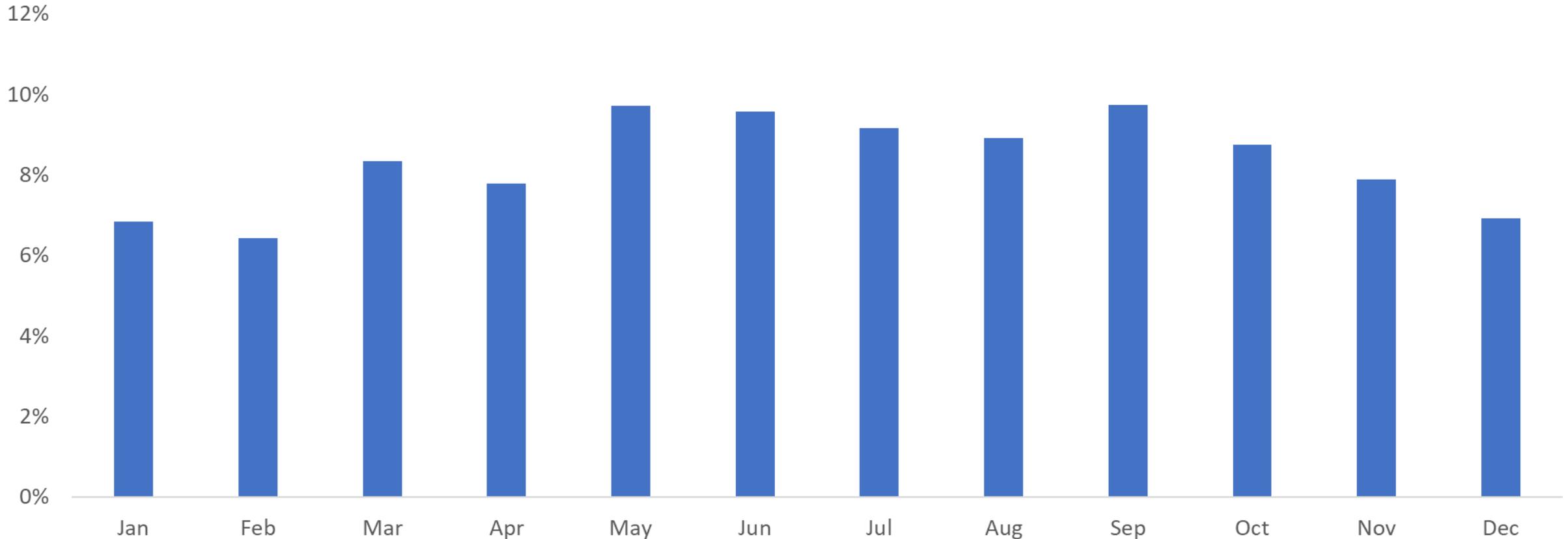


Haringey ASB Volume (Feb 2023 to Jan 2024)



- ASB levels in Haringey tend to increase during the summer months, with peaks noted in May/June and September.
- Lower levels are recorded during winter months, especially January/February.

Haringey ASB Seasonality



- Police utilise Council CCTV control room for key operations, including drugs and serious crime.
- CCTV operators work closely with Police, waste enforcement, ASB Enforcement Team.
- Improved CCTV partnership working across and beyond ERE.
- Increased number fly tipping fines resulting, from Council CCTV evidence.
- Overall increase of enforcement actions, resulting from Council CCTV evidence.
- X2 fly tipping vehicles seized, because of Council CCTV evidence.
- Hate crime incident captured on Council CCTV, suspect identified and arrested.



- Brand new state of the art CCTV Control Room delivered at the end of 2022.
- Control Room operates 24hrs, 365 days a year.
- Boroughwide CCTV camera refresh and upgraded commenced in 2023.
- CCTV cameras across the (from 90 – 170) borough has almost doubled.
- New cameras provide high quality evidential footage to support safety and enforcement.
- An additional 40 Re -Deployable (RDC's) CCTV cameras in hot spot crime and ASB locations boroughwide.
- RDC's can be quickly relocated to fly tipping, environmental crime, ASB (Anti-Social Behaviour) and crime hot spots.
- Deployment of RDC's are approved though PPSG (Partnership Problem Solving Group)
- The PPSG is a multi-agency Data and Intel driven partnership that meets monthly. Partners discuss and provide a coordinated approach to tackling crime and (Anti-Social Behaviour) ASB.
- The meeting is also where RDC requests are submitted for consideration and approval.
- PPSG includes Police, Housing, ASB, Waste Management, Highways Department, Parks Service , Environmental Health, Outreach Support.



Title: Community Safety and Hate Crime Strategy-Report to Scrutiny-
Dec 2023

Report authorised by: Barry Francis, Director of Environment & Neighbourhood

Lead Officers: Joe Benmore, IOM Strategic Lead
Joe.Benmore@haringey.gov.uk

Heather Hutchings, Strategic Lead - Community Safety (Hate Crime) Heather.Hutchings@haringey.gov.uk

Ward(s) affected: Key crime wards

**Report for Key/
Non Key Decision:** Key decision

1. Describe the issue under consideration

- 1.1 According to the Crime and Disorder Act 1998, it is mandated that the Council establishes a Community Safety Strategy. As a collaborative document outlined in the Constitution and integrated into the Council's Policy Framework, the Crime and Disorder Reduction (community safety) Strategy, hereafter referred to as the "Community Safety Strategy," is reserved for ultimate approval by the full Council, subject to a recommendation made by the Cabinet.
- 1.2 The co-creation of a Hate Crime Strategy for Haringey aligns seamlessly with the Council's unwavering commitment to a zero-tolerance stance against any manifestation of hate and discrimination. Additionally, the issue of hate crime has been incorporated as a prominent theme within Haringey's Corporate Delivery Plan for 2023.
- 1.3 The Community Safety Strategy will serve as the overarching framework encompassing key priorities in community safety, harmonised with vital council strategies and action plans including the Corporate Delivery Plan for 2023-2024, the Young People at Risk strategy for 2019-2029, and the proposed Hate Crime Strategy for 2024-2027.
- 1.4 On the 7th February 2023 Cabinet gave approval to consult and engage with the public on the development of the Community Safety strategy and Hate Crime strategy.
- 1.5 The purpose of this report is to present the outcome of the consultation and public engagement exercise that took place during 2023 and to outline the

next steps ahead of Cabinet and full council approval in March 2024

- 1.6 The report should be read in conjunction with the presentation attached.
- 1.7 The presentation focuses on the summary of the in-depth analysis of responses to the consultation and public engagement exercise from which we have discerned recurring trends and prevalent narratives. These trends have been organised into six overarching themes, which are as follows:
 1. **Reporting, Including Barriers to Reporting:** This theme delves into the respondents' perspectives on reporting incidents and the obstacles they encounter in doing so. It sheds light on the challenges individuals face when attempting to bring incidents to the attention of relevant authorities.
 2. **Trust and Confidence in Police and Council Services:** Within this theme, we explore the sentiments of trust and confidence that respondents hold towards the police and council services. This encompasses their perceptions of how effectively these entities address issues related to safety and community well-being.
 3. **Communication and Engagement with Residents:** The third theme centres around the communication strategies employed by authorities to engage with residents. It investigates the effectiveness of these approaches and whether they facilitate productive dialogues between residents and the relevant agencies.
 4. **Raising Awareness of Crime Types and Definitions:** This theme tackles the respondents' awareness of different crime types and their understanding of crime definitions. It evaluates whether there is a need for enhanced awareness campaigns and clarifications in this regard.
 5. **Lived experiences:** this theme highlights the personal accounts or experiences of the respondents. The questions asked, offered a platform for individuals to express their own stories, reflecting on the various events, emotions, and lessons that have impacted their lives.
 6. **Other, Including Ideas on Co-Production and Other Miscellaneous Comments:** In this broad category, we gather miscellaneous comments and ideas, including suggestions for collaborative efforts (co-production), innovative solutions, and any additional remarks or insights shared by respondents.

2 Recommendations

- 2.1 That the Scrutiny Board note the content of the accompanying presentation, which highlights the key findings from the Community Safety and Hate Crime Public engagement and consultation that took place in 2023.

2.2 That the Board note the next steps including Cabinet Approval to take the Community Safety Strategy to Full Council for approval in March 2024.

3 Reasons for decision

n/a

4 Alternative options considered

n/a

5 Background information

5.1 Haringey has a signed agreement with the Mayor's Office for Policing and Crime to contribute to tackling the Mayor's priority crimes. The agreement is accompanied by a grant of £553K per year for 2022-2025. This is allocated across seven areas: Drug treatment intervention to reduce reoffending; an integrated Gang Exit Programme; Hate crime prevention; Advocacy and support to victims of domestic violence; Cross-borough support to ASB victims and witnesses (Haringey and Enfield); A dedicated Pentonville Prison worker; Gangs outreach training.

5.2 Quarterly returns are required which give considerable detail about our expenditure and performance to date. Haringey has an excellent reputation for compliance on both fronts.

5.3 Performance monitoring occurs in between Community Safety Partnership board meetings and attendance includes the holders of KPIs, the budget holders and statutory partners such as the police.

6 Contribution to strategic outcomes

6.1 This work contributes to the Mayor of London's Policing and Crime Plan and the Haringey Community Safety Strategy. It will also help to deliver Haringey's Corporate Delivery Plan, Serious Violence Duty, Young People at Risk strategy, VAWG strategy, as well as other key workstreams such as the North Area Violence Reduction Group (NAVRG), Violent Crime Action Plan.

6.2 Officers and partners work strategically across related work areas and boards such as Youth Offending, Safeguarding Children and Adults, Health and Wellbeing, Tottenham Regeneration, Early Help and the Community Strategy.

7 Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

n/a

Finance and Procurement

The Local Crime Prevention funding supports existing Community Safety workstreams. Quarterly returns are required which give considerable detail about our expenditure and performance to date. Haringey has an excellent reputation for compliance on both fronts.

Legal

n/a

Equality

There is an inherent impact on equalities of much of our community safety work and this is presented and discussed at the Community Safety Partnership meetings. This includes the peak age of offending being between 16 and 24; a very high percentage of young black males (mostly of African-Caribbean origin) involved in street-based violence (approx. 80%); the impact of domestic and sexual violence on women and girls; high concentrations of crime occurring in areas of deprivation; and vulnerable individuals and communities becoming victims of hate crime.

This report considers the areas of challenge in direct correlation with the impact on victims, especially vulnerable victims. In this respect, significant attention is being given to the disproportionate impact.

8 Use of Appendices

Appendix A –Community Safety and Hate Crime Strategy-Engagement & Consultation outcomes-2023 PowerPoint presentation.

9 Local Government (Access to Information) Act 1985

Community Safety and Hate Crime Strategy

Update to Scrutiny

27th February 2024

Evaluation from public consultation

Heather Hutchings & Joe Benmore, Community Safety Team.



Key Priorities:

- Community Safety:

1. Violence and high harms
2. Violence Against Women and Girls (VAWG)
3. Exploitation
4. Increase in trust and confidence
5. Reducing reoffending
6. Reducing victims of crime and ASB

- Hate Crime:

1. Raising awareness
2. Improve support for victims and witnesses of hate crime
3. To increase the reporting of hate incidents
4. Consulting with residents to understand the nature of hate crime and route causes
5. Take a multi-agency approach working alongside the police, CCTV and Anti-social Behaviour team



Doing things differently...

- Co-production was at the very core of our engagement– it wasn't about mere quantity of respondents or utilising tick boxes.
- We sought out personal experiences to collect rich, informative data allowing us to identify and tailor the right services and support based on genuine needs.
- To date, we have listened to and valued the voices of over 900 individuals, and their stories continue to shape our approach.

Engagement Phase: Report Headlines

- 12-week public engagement and consultation, 30th May – 22nd August 2023.
- The consultation elicited a total of 1,045 responses over the 12-week period.
- We used a multifaceted approach, blending digital and face-to-face interactions.
- Out of the 1,045 responses received, 216 were collected through an online survey, the remaining 829 responses were the result of 47 in-person engagements conducted through a diverse array of methods.
- The consultation survey consisted of a range of questions which included quantitative short answer, multiple choice, yes/no questions, and qualitative questions that allowed for free text to express personal thoughts, opinions and lived experience.
- The survey was divided into two parts, part A concerning Community Safety and part B related to Hate Crime. Part A was subdivided into six parts corresponding to the 6 key priorities of the community safety strategy. Part B which addressed hate crime was subdivided into five parts, which again, reflected the five objectives for tackling hate crime.

Engagement broken down

47 PUBLIC ENGAGEMENTS

Standalone workshops – 13
Community stall -12
Library drop in's – 8
Agenda item at a strategic meeting or community forum/network – 12
Training session – 1
Engagement with police – 200 leaflets.

AUDIENCES – 829 INDIVIDUALS

General public
Young people
Women
Older people
Physical Disability
Learning Disability
Multi Faith
Businesses
Members
LGBTQI+
Haringey staff / schools' staff

In addition, VCS forum including, and BRT were consulted with and encouraged participation in the survey.

RESOURCES

Promotional material
Surveys
Leaflets
Presentation
Incentives
Partner resources

NB. Engagement was very fluid and enhanced as time went on and connections were made.

Cabinet Report Key Evaluation Themes

Through an in-depth analysis of responses to the consultation, we have discerned recurring trends and prevalent narratives. These trends have been organised into six overarching themes, which are as follows:

1. Reporting, Including Barriers to Reporting
2. Trust and Confidence in Police and Council Services
3. Communication and Engagement with Residents
4. Raising Awareness of Crime Types and Definitions
5. Lived experiences
6. Other, Including Ideas on Co-Production and Miscellaneous Comments

Key Questions

- Based on the equality data we have gathered, how do we encourage and embed proactive engagement with seldom heard community – corporately, not just community safety.
- How can we as a council improve our approach to consultation/engagement to ensure accessibility for learning disability and neurodiverse communities..
- How are we going to ensure that we hold the police to account on how they will deliver their New Met for London plan to address the findings of the Casey Review

Next steps

- Cabinet – January 2024 for permission for the strategies to go to Full Council for ratification.
- Further consultation on strategies/Action Plans with key partners and stakeholders. January – February 2024.
- Completion/finalisation of strategies and action plans
- Full Council March 2024

Questions?

Report for: Climate, Community Safety & Culture Scrutiny Panel – 27 February 2024

Title: Update on Haringey Dockless Bike Hire Scheme

Report

authorised by: Rob Krzyszowski, Assistant Director Planning, Building Standards & Sustainability

Lead Officer: Maurice Richards, Transport Planning Team Manager

1 Describe the issue under consideration.

1.1. A key aim within the Council's adopted Walking and Cycling Action Plan (2022), Climate Change Action Plan (2021) and Corporate Delivery Plan 22/23 and 23/24 is the launch of a trial dockless bike scheme. Dockless bike hire schemes operate without dedicated docking stations. This means that bikes can be picked up and parked anywhere on the public highway (subject to certain exclusions for safety and other reasons).

1.2. Following public engagement in early 2023, on 19 September 2023 Cabinet approved the implementation of a Haringey Dockless Bike Hire Scheme, on a trial basis for a period of up to 24 months. It is expected that by the end of February 2024 the Council will have entered into formal agreement with two dockless bike providers (Lime and Human Forest, now known as Forest) to deliver the scheme and the trial will be launched on a borough-wide basis shortly thereafter.

2 Recommendations

2.1 That the Panel notes the contents of the report for information.

3 Reasons for decision

3.1. N/A

4 Alternative options considered

4.1. N/A

5 Background information

Dockless Bikes

5.1 Dockless bike hire schemes operate without dedicated docking stations. This distinguishes them from conventional bike hire which normally involves hiring

from a fixed location and returning the hired bike to that or another fixed location at the end of the hire period. This means that bikes can be picked up and parked anywhere on the public highway (subject to certain exclusions for safety and other reasons). As a bare minimum, dockless bikes do not require any physical or fixed infrastructure on streets or roads.

- 5.2 Dockless bikes have been operating within London since 2017 with various private service providers operating within the market. The current fleet of dockless bikes have GPS tracking systems that allow users to locate available bikes and operators to monitor their fleet. The bikes also include electric drive to assist users on their journeys and to help navigate hills. Users must register online with an operator before rental. Each operator has their own pricing system which usually corresponds to the time duration of the rental, with some operators offering different pricing incentives to support their users. As the bikes do not have dedicated docking stations, operators need to regularly manage their fleet out on the street. This includes collecting bikes to carry out maintenance and redistributing bikes to different locations where needed.
- 5.3 At the time of writing, there is no legislation or regulation of the dockless bike market (which differs from the on-going e-scooter trial, which has its own set of regulations from the DfT, and which Haringey is not currently part of), which allows providers to operate without seeking permission from local authorities. Therefore, local authorities have been entering into agreements with providers to better manage these schemes, in an effort to mitigate issues and harness the benefits of them.
- 5.4 Haringey is represented in the Micromobility Working Group, comprised of representatives from other local authorities in London, as well as Transport for London and London Councils. This weekly forum provides an opportunity for knowledge sharing and updates within this space, particularly focussed on the management of dockless bikes and e-scooters.

Local Policy Context

- 5.5 The implementation of a trial dockless bike scheme is identified as a key aim within the Council's adopted Walking and Cycling Action Plan (2022), Haringey Climate Change Action Plan (2021) and the Greener and Climate Resilient Haringey section of the Haringey Corporate Delivery Plan.

Engagement and Consultation

- 5.6 Consistent with the Haringey Deal, the Council held a dedicated engagement in early 2023, seeking views of residents, businesses and other stakeholders about

a future dockless bike hire scheme in the borough. Engagement ran from Monday 23 January 2023 to Sunday 19 February 2023 (4 weeks).

5.7 Key engagement themes identified were as follows:

- Broad support for the rolling out of a dockless bike scheme in the borough (although noting strong opposition from some individuals and groups)
- General desire to see a properly coordinated and managed dockless bike scheme
- Importance of preventing obstruction of pavements, especially to protect vulnerable individuals and groups, including those with protected characteristics
- Need to ensure safety of users as well as wider community
- Preference for marked parking bays rather than virtual bays
- Benefits of intermodal transport opportunities

5.8 In addition to the open engagement exercise, the following external groups were directly engaged with, including subsequent follow-up meetings where appropriate, to obtain their input and feedback:

- London Metropolitan Police
- Alexandra Park and Palace Charitable Trust
- Tottenham Hotspur Football Club
- Lee Valley Regional Park Authority
- Walking and Cycling Stakeholder Group
- Adult Social Care Joint Partnership Board

Haringey Approach

5.9 It is the Council's goal to improve access to cycling for all, ensuring that everyone who wants to cycle for their journeys will have the opportunity to do so. However, it is recognised and appreciated that there are differing views on dockless bikes and legitimate concerns about how they might impact residents. It is considered that impacts depend greatly on the design of a trial scheme and in this context a specific Haringey Approach was developed which took account of engagement feedback from stakeholders and evidence and learnings from schemes delivered elsewhere in London to enable the rollout of dockless bikes across Haringey in a way that maximises the benefits of dockless while minimising any negative impacts. Particular regard was given to the need to avoid or mitigate potential disproportionate impacts of dockless bikes on key groups such as older people, disabled people and blind and visually impaired people. Key to this is the delivery of a suitable bike parking.

5.10 Accordingly, a detailed procurement specification was prepared setting out the Council's essential requirements (comprising the "Haringey Approach") and

requesting bidders to demonstrate these could be delivered. The essential requirements listed in the specification included, but were not limited to, the following:

1. The scheme must serve the entire borough
2. The scheme must include electric or electric-assist bikes as part of the overall bike fleet.
3. The service provider(s) will be required to operate the trial in accordance with the TfL Dockless Code of Practice, including any updates, guidance or new regulations which supersede this
4. The service provider must remove any bikes which are parked outside of agreed virtual or physical parking locations within 24 hours
5. Where damage or obstruction represents a risk to the public, removal or redistribution should take place within 1 hour of the service provider being made aware of the issue
6. Safe and adequate parking must be provided for bikes, having regard to expected patterns of use, including at major destinations and attractors (including on event days at the Tottenham Hotspur Stadium)
7. The service provider must pay a financial bond to the Council, to be held for the duration of the agreement. This will be secured via contract and will act as an insurance policy for the Council to protect against any situations such as operator bankruptcy where the Council might be required to cover any remediation costs
8. The service provider must provide performance data to the Council on a monthly basis
9. The service provider must commit to work with the Council on additional initiatives as part of wider transport strategies, focussing on active travel and cycling.

Procurement

- 5.11 In order to ensure compliance with EU procurement legislation and to ensure value for money, Strategic Procurement led a Request for Quote (RFQ) exercise. The competition was based on a weighting of 75% Quality to 25% Price. As the dockless bike hire scheme was to be delivered at nil cost to the Council price was measured as cost to the dockless bike user.
- 5.12 Four service providers were invited to submit proposals, all of whom are current operators with extensive experience in the market. Two bids were received with Forest ranking first and Lime ranking second. Both bids scored highly meeting the Council's essential requirements. Each of the bids also included a significant amount of social value with proposals such as:
- Discounted user prices in areas of lower-income and higher deprivation
 - Concessions providing key workers, students, apprentices and other eligible riders with discounted rides

- Free ride codes for community groups
- Work placement to local residents

Cabinet decision

5.13 On 19 September 2023 Cabinet approved the implementation of a Haringey Dockless Bike Hire Scheme. This was on a trial basis for a period of up to 24 months. At the same time Cabinet approved the Council entering into formal agreements with Lime and Forest to deliver the Haringey Dockless Bike Hire Scheme and delegated to officers to determine locations and details of parking for the scheme in consultation with the relevant Cabinet Members.

Implementation and Mobilisation

5.14 The Cabinet report detailed a series of steps the Council would take regarding implementation and mobilisation. An update on these is provided below.

5.15 Since September 2023, the Transport Planning team has engaged extensively with Lime and Forest to agree specific scheme details for the Haringey Dockless Bike Hire Scheme. A key focus of the engagement was the development of a suitable parking approach for the scheme launch with parking on the footway and in pedestrian areas, only where space, safety and other considerations allow. In line with the Cabinet report, the parking approach agreed includes designated marked parking areas in key locations across the borough, such as transport hubs and town centres. Alongside this, it includes virtual parking bays which are identified to bike users in the operators' apps. Only where there is no designated bay (marked or virtual) within 100m will bike users be able to park their bike in an undesignated location. Considerate parking is still required by users which will still be applied and enforced regardless of whether parked in a bay or not.

5.16 To ensure its key scheme requirements are met, the Council will be entering into formal agreement with Lime and Forest through the signing of a Memorandum of Understanding. This is expected to take place by the end of February 2024 and will set out the agreed parking approach and operator social value requirements as well as a series of Service Management Principles and the enforcement actions the Council will take if these are not to adhered to.

5.17 The trial will be launched shortly after agreements are completed and a variety of methods will be used to communicate this to communities and stakeholders. This will include notifying all previously engaged individuals and groups on the outcome of the consultation and next steps.

5.18 As detailed in the Cabinet report, the trial will be implemented on a phased basis with additional fleet and parking locations added over time, subject to need and

demand. At the point of scheme launch there will be no carriageway parking for the scheme. This requires parking bays to be reallocated from existing vehicle parking to bike parking and where appropriate will be implemented going forward via traffic management orders.

- 5.19 Steps will be taken to keep channels of communication open for residents and the wider community to feedback their experience. There is a dedicated dockless bike webpage on the Council website¹, in addition to a dedicated email inbox (docklessbikes@haringey.gov.uk), while a consultation webpage (hosted via the Commonplace platform) will run concurrently, featuring an interactive map component and questionnaire.
- 5.20 The Council will monitor the trial scheme and set up monthly meetings with the operators to discuss how the scheme is performing and share relevant data. The Council will work closely with the operators to develop and improve the trial scheme, having regard to community feedback, feedback of ward councillors, monitoring and any other considerations, and take any actions necessary to respond to poor performance.
- 5.21 The Council will decide on its future approach to dockless bikes in Haringey having regard to feedback on the trial and the legal/regulatory/regional framework at the time. It is expected that Government legislation will be put in place at some point to enable city authorities to regulate dockless rental services via licences. In the meantime, Transport for London is currently exploring the benefits/borough support for a single London-wide contract (the earliest this may be introduced would be 2025) which would standardise policies on parking, safety, city charges/revenue models and cross-boundary usage.

6 Use of Appendices

None

7 Local Government (Access to Information) Act 1985

Report to Cabinet: Haringey Dockless Bike Hire Scheme [Agenda for Cabinet on Tuesday, 19th September, 2023, 6.30 pm | Haringey Council](#) (Item 19)

¹ <https://www.haringey.gov.uk/parking-roads-and-travel/roads-and-streets/haringey-streets-people/dockless-bikes>